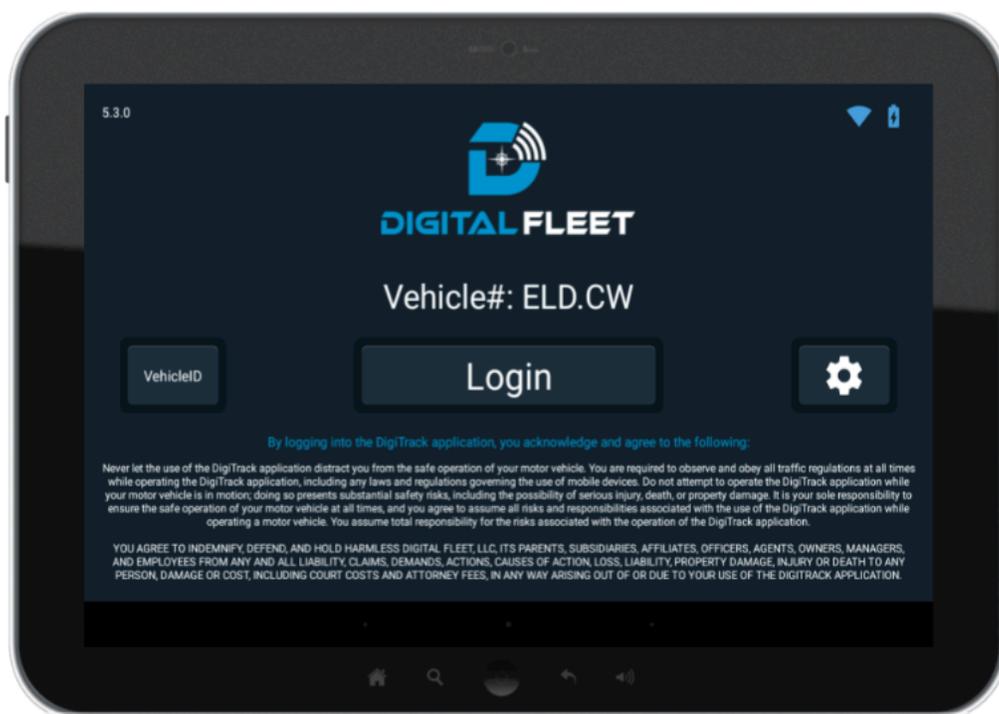


Tablet Hardware Basics and Best Practices

The tablet is a vital piece of hardware when using Digital Fleet. It is important to know a few key items and best practices to ensure the system is working properly each day. Here are some common questions and best practices. If you have more questions, please reach out to us at support@digitalfleet.com. Thank you!



FREQUENTLY ASKED QUESTIONS

How are tablets charged?

Cradles are wired into the vehicle ignition. Tablets are locked in the cradle and charge only when IGNITION is ON. This prevents a constant draw against the vehicle battery. If a truck sat idle for an extended period of time, it will prevent it from starting.

What are some of the best practices for the start of the day?

Make sure your drivers are logging into the tablet with their PIN.

Make sure the tablet is charging. In the image above, you can see the battery icon with thunderbolt in the upper right hand corner.

What are some of the best practices for the end of the day?

Make sure your drivers are logging out of the tablet at the end of the day.

If truck didn't run over weekend, have driver double check power status and give a few minutes to charge during warmup on Monday morning. If the tablet battery drained since the last day the truck ran, have the Driver power up the device by holding in the Power button (see instructions at end of document).

How does extreme temperature impact the tablet?

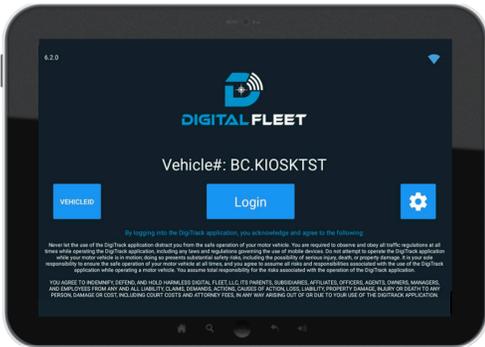
As a general reminder, these are consumer grade tablets, similar to a consumer smartphone and extreme hot and cold temperatures can impact the life expectancy of the tablet.

We have (rarely) seen tablets have difficulty charging when the temperature is well below freezing.

In cold weather situations, the Power button must be firmly pushed. The rubber contacts between the case and the tablet can become rigid in below freezing temps. Making sure the power button is fully depressed is necessary.

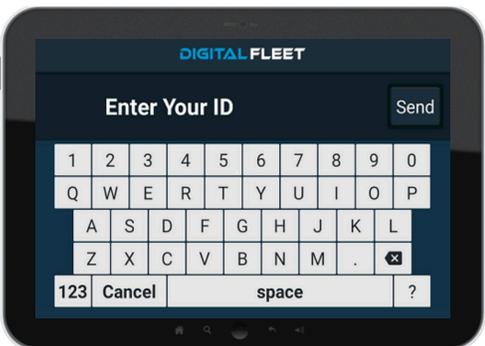
START OF DAY TABLET PROCEDURE

If the tablet was left powered on, the driver logged out of the Digital Fleet application at the end of his shift, and the battery has not run out overnight:



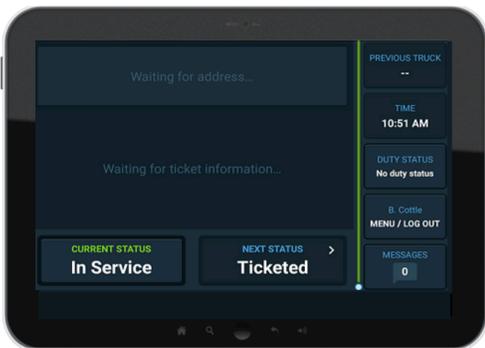
1. Wake Up

The tablet will wake up to the Digital Fleet Login screen.



2. Login

The Driver will tap "Login". This will take them to the screen where they will enter their assigned PIN (referred to here as the ID).



3. You're In Service!

Once the Driver has entered their PIN successfully, they will be taken to the main screen of our application, with their status as In Service.



Note

On the tablets in the trucks, the power button and up/down volume keys should be along the top edge of the device when oriented in Landscape. The Power button is on the far left of this picture: